



**WATFORD  
BOROUGH  
COUNCIL**

# **OUTSOURCED SERVICES SCRUTINY PANEL**

**20 March 2019**

**7.00 pm**

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# Committee Membership

Councillor S Cavinder (Chair)

Councillor M Hofman (Vice-Chair)

Councillors J Dhindsa, K Hastrick, R Martins, B Mauthoor and G Saffery

## Agenda

### Part A - Open to the Public

1. **Apologies for Absence/ Committee membership**
2. **Disclosures of interest**
3. **Minutes**

The [minutes](#) of the meeting held on 28 January 2019 to be submitted and signed.

4. **Parking enforcement contract with NSL (Pages 3 - 45)**

A report of the Deputy Managing Director Place Shaping and Corporate Performance providing the panel with an overview of the performance and operational arrangements of the Parking Service since the award of the enforcement contract to NSL.

The panel will also receive a presentation from Neil Hutchins, NSL.

5. **End of Quarter 3 2018/19: Key Performance Indicator (KPI) Report (Pages 46 - 77)**

A report of the Head of Corporate Strategy and Communications providing the panel with performance indicators for Q3 2018/19.